

## SALES CONDITIONS - CONDITIONS GENERALES DE VENTE

- 1) All renting is nominative and can on no account be given up or rented back out.
- 2) The renting becomes only real after agreement by the “camping au clos de la chaume”, and after payment of the deposit (30 % of the total amount of the stay, or 100% if booked less than one month before arrival).
- 3) In the absence of a written notice by the guest to specify that has had to change the arrival date, the rented accomodation becomes available 24 hours after the planned date of arrival specified in the booking, and the full payment is due. Telephone messages are not admitted.
- 4) In case of cancellation, the following is payable:
  - Booking fees,
  - The amount of 30% of the complete cost of the stay, if you cancel more than 30 days before the arrival date.
  - The full amount of the stay is payable if you cancel less than 31 days before the planned arrival date, or if you do not arrive on the campsite.
  - In case of cancellation or early departure of a camping pitch , the full amount of the stay is payable on arrival.
- 5) The amount of the stay is fully payable within one month before arrival date.

A deposit of 300 euros is asked per accomodation ; it will be given back to you on the day of your departure after the accomodation, inventory, cleanness have been checked.

No discount will be given in case of a late arrival or an early departure.
- 6) Cancellation insurance is optional, but is stongly recommended. It allows you to get a refund of the expenses incurred in case of cancellation of your stay or early departure for reasons that you are not responsible for.
- 7) The “camping au clos de la chaume” clears all responsibility in case of thefts as well as damages on others and on the equipment of the tenant caused by a third party.
- 8) For all dates of stay modifications, we cannot guarante the same pitch or accomodation.
- 9) All campers or accomodation renters are obliged to conform with the terms and régulations of the campsite.
- 10) Method of payment: by credit/debit card, bank transfer, cash.
- 11) The tourist tax is included in rentals. It is not always included in our camping packages, depending on the arrival and departure dates (0.60 € per person over 7 years old per night).

12) The discounts of 5% for a 2 weeks stay and 10% for a three weeks stay are available on paper bookings only, and on last minute arrivals without prior bookings, they do not apply to online bookings. All offers are non cumulative.

13) The WIFI tickets sold at the reception or online can work on 2 devices, not simultaneously. There is a FREE WIFI zone at the Play area / Games area which is available for 1 device and gives 30 mn free every 6 hours from 09:00 to 21:00.

14 ) Double axle caravans are not allowed on site.

15 ) In case of a Touristic Event being cancelled in the area, the bookings remain and cannot be reimbursed by the campsite.